



www.clydecruises.com

Job Description

Title:	Deck Hand/Customer Service Representative
Location:	Aberdeen
Hours of Work:	Easter holidays, Saturdays (April/May/Sep/Oct) Tuesday-Sun (21 st June – 31 st Aug)
Reports to:	Skipper
Rate of Pay:	£7.50 (over 25) £7.05 (age 21-24) £6.70 (age 18-20)

Clyde Cruises, part of Clyde Marine Services Ltd, operate a range of short cruises in Aberdeen Harbour. We currently have a position for a Deck Hand/Customer Service representative with strong interpersonal and customer service skills. Please see www.clydecruises.com

Role & Responsibilities

- Greeting & welcoming customers onboard
- Selling tickets for our range of short cruises
- Using our ibooking ticketing system
- Cash handling
- Recording of passenger figures on an hourly basis
- Dealing with customer enquiries
- Serving tea/coffee & biscuits from coffee bar
- Assisting passengers to embark and disembark from the vessel
- Ensuring passenger safety & comfort onboard vessel
- Operation of life-saving appliances and fire fighting equipment
- Assisting passengers in an emergency
- Maintaining a lookout for sound signals and lights at all times
- Maintaining the vessel in a clean and tidy condition, at all times of the working day

Skills Required

- Excellent interpersonal skills
- Good communication skills
- Hospitality/tourism background/experience highly desirable
- Sailing experience and keen interest highly desirable

How to Apply

Please send your up to date CV along with a short note about why you would like to work with Clyde Cruises to: Julie@clydecruises.com .